

The Lexington County Solid Waste Management department now offers an Over-The-Counter (OTC) credit card payment option for citizens to pay scale fees to dispose of items at the Lexington County C&D Landfill. Scale fees vary according to type of waste and customer. The OTC credit card payment service is provided by SC.GOV, a third-party working under a contract administered by the South Carolina Budget and Control Board, Division of State Information Technology (DSIT)

What Information is Needed to Process OTC Credit and Debit Cards?

The cardholder must present a valid Driver's License or military photo ID. Lexington County will not accept credit and debit card payments from any persons other than the verified cardholder. All card information must be entered through the magnetic swipe card readers installed at the cash registers, which allows the merchant to process the encrypted information electronically. Any credit or debit cards that cannot be read through the magnetic swipe card readers will not be accepted. Solid Waste Management accepts all VISA®, MasterCard®, Discover®, and American Express® branded debit and credit cards.

Is there a fee associated with OTC Credit Cards?

Yes, there is a fee of 1.7% plus \$1.00 assessed for each transaction processed. The cashier will communicate the amount of this fee prior to completing the transaction and the total amount will be reflected on the SC.GOV receipt issued. The fee is paid to the payment processor, SC.GOV, and not to Lexington County. SC.GOV may use funds collected to develop, maintain, enhance and expand the service offerings of the state's portal.

How is an OTC Credit Card transaction processed?

1. The cashier provides the customer with the amount due.
2. The cashier must notify the customer that there is a fee of 1.7% plus \$1.00 assessed for each transaction.
3. The cashier is required to verify the name on the valid Driver's License or military photo ID. A payment cannot be made without the verified presence of the cardholder.
4. The cashier will be required to input the "Card Verification Value" or CVV Number before processing the transaction. This will be a 3 digit numeric code on VISA®, MasterCard®, and Discover® branded credit cards or a 4 digit numeric code on an American Express® branded credit card.
5. Once the customer is notified and agrees to the fees, the cashier will electronically process the credit or debit card. Any cards that cannot be processed through the magnetic swipe card readers will not be accepted. For security purposes, this information is stored on SC.GOV's secure web portal and not retained by Lexington County.
6. The cashier will be required to input the SC.GOV TPE Order ID and the customer's Driver's License # or military ID # into the Solid Waste Management system to verify the completion of the transaction.
7. Upon request, the customer will be given a SC.GOV receipt reflecting the Solid Waste charges as well as the amount of fees and assessments paid.

What happens if a Credit Card Transaction is disputed?

Solid Waste Management and the Treasurer's Office will be notified of disputed credit card transactions after the dispute is resolved through SC.GOV's payment portal. The customer will be notified of their disputed transaction and any returned item fees that will be due. Any unresolved transaction disputes may be subject to further actions by Solid Waste Management and the Treasurer's Office.

How are OTC Credit Card refunds processed?

If an OTC Credit Card transaction results in an overpayment made in error, the taxpayer will be issued a refund directly back to the credit card used to process the original transaction. If an OTC Credit Card Transaction error occurs after 5:00pm, during the weekend, or on a holiday, the customer will be issued a refund check within 1-2 weeks.

Please direct any questions to Solid Waste Management at (803)755-3325.