

**PERFORMANCE INDICATORS**

**911 Communications 2017**

<b>Total Telephone Calls</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>TOTALS</b>
Lexington County	34,905	33,226	37,638	37,998	40,119	38,422	40,127	39,590	38,045	37,767	35,598	36,208	449,643
<b>Cell Phone Calls</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>TOTALS</b>
Lexington County	32,333	30,827	34,954	35,675	37,929	35,869	37,547	36,985	35,675	35,414	33,323	33,781	420,312
<b>Law Enforcement CAD Events</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>TOTALS</b>
Airport PD	4	17	8	12	14	16	13	18	21	19	13	17	172
Chapin PD	222	276	313	266	324	364	289	373	332	295	309	359	3,722
Gaston PD	361	278	350	374	403	435	377	371	340	299	343	371	4,302
Irmo PD	1,267	1,293	1,258	1,146	1,326	1,259	1,350	1,599	1,352	1,534	1,338	1,433	16,155
Lexington PD	2,333	2,301	2,269	2,551	2,736	2,557	2,467	2,832	2,642	2,796	2,447	2,651	30,582
Pelion PD	163	134	154	161	207	161	161	136	133	163	168	126	1,867
Pineridge PD	174	171	151	180	265	202	328	309	310	327	230	146	2,793
South Congaree PD	400	423	415	430	466	361	479	414	433	426	516	590	5,353
Springdale PD	443	398	511	494	435	434	571	593	533	491	434	418	5,755
Swansea PD	263	208	232	180	219	179	148	275	267	254	232	206	2,663
<b>Total Municipal LE CAD Events</b>	<b>5,630</b>	<b>5,499</b>	<b>5,661</b>	<b>5,794</b>	<b>6,395</b>	<b>5,968</b>	<b>6,183</b>	<b>6,920</b>	<b>6,363</b>	<b>6,604</b>	<b>6,030</b>	<b>6,317</b>	<b>73,364</b>
Sheriff's Department	16,237	14,208	16,485	16,044	16,330	16,281	17,514	16,911	16,304	16,591	16,009	16,783	195,697
<b>Total Law Enforcement CAD Events</b>	<b>21,867</b>	<b>19,707</b>	<b>22,146</b>	<b>21,838</b>	<b>22,725</b>	<b>22,249</b>	<b>23,697</b>	<b>23,831</b>	<b>22,667</b>	<b>23,195</b>	<b>22,039</b>	<b>23,100</b>	<b>269,061</b>
<b>EMS CAD Events</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>TOTALS</b>
Lexington County EMS	3,860	3,514	3,959	3,676	3,976	3,597	3,866	4,049	3,942	4,019	3,832	3,979	46,269
<b>Fire Service CAD Events</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>TOTALS</b>
Lexington County Fire	1,231	1,148	1,462	1,329	1,307	1,282	1,235	1,295	1,387	1,262	1,160	1,257	15,355
Irmo Fire	357	336	375	328	387	336	354	326	343	354	400	342	4,238
Airport Fire	2	1	1	0	1	3	0	2	9	1	0	3	23
Batesburg Fire	93	80	74	87	84	63	77	97	73	79	66	79	952
West Columbia Fire	172	127	182	186	172	181	174	176	213	206	188	167	2,144
<b>Total Fire CAD Events</b>	<b>1,855</b>	<b>1,692</b>	<b>2,094</b>	<b>1,930</b>	<b>1,951</b>	<b>1,865</b>	<b>1,840</b>	<b>1,896</b>	<b>2,025</b>	<b>1,902</b>	<b>1,814</b>	<b>1,848</b>	<b>20,568</b>
<b>Miscellaneous Departments</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>TOTALS</b>
Animal Control	52	59	81	67	59	43	67	51	85	73	54	31	722
Coroner	72	46	68	65	61	70	66	61	80	63	60	72	784
Total Events Processed In CAD	31,065	27,903	32,125	31,898	33,390	31,738	33,501	34,494	33,148	33,724	32,397	34,055	389,438
<b>Miscellaneous Activity</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>TOTALS</b>
Complaints	2	2	4	0	0	3	3	0	1	1	3	0	19
Attaboys	9	15	16	14	23	24	12	23	5	8	11	0	160
<b>% of 911 Telephone Calls Answered</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Yearly</b>
Within 10 Seconds	57.82%	58.56%	65.40%	75.67%	71.39%	72.61%	79.37%	87.95%	82.10%	81.39%	85.15%	86.23%	
Within 20 Seconds	94.26%	92.39%	93.58%	96.15%	95.00%	95.43%	97.16%	98.71%	97.95%	97.91%	98.08%	98.18%	
Within 30 Seconds	99.01%	97.67%	98.20%	99.10%	98.79%	98.87%	99.35%	99.72%	99.56%	99.39%	99.56%	99.07%	
<b>Budget Informtion</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>TOTALS</b>
<b>Special Projects</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>TOTALS</b>
Public Education Events	0	2	2	1	0	1	1	4	0	8	3	3	25